

Eastern Counties Regional Library (ECRL) must offer safe and welcoming shared spaces. To accomplish this, we expect everyone to treat library customers, staff, and property with respect.

- You are welcome to film and record your library visit. Please respect the privacy of customers and staff, asking permission before including them in your photos, videos and audio recordings
- Service animals and animals in authorized programs are welcome in the library
- Eating is not permitted in the library space during pandemic conditions. Drinking from closed-top beverage containers is allowed.

Conduct that is disruptive, unsafe, prevents the enjoyment of the library by others, or interferes with library operations is not permitted. This includes, but is not limited to:

- Soliciting, canvassing, unauthorized selling
- The use of strong scents and odours
- Unreasonable noise

When conduct is inappropriate staff may limit access to services or request individuals to leave library property. Illegal activity, including damage to library material and property, may result in cost recovery charges and/or prosecution.

All library users must follow COVID-19 protocols for the protection of public and staff health. Non-compliance will result in the user being barred from visiting the library until they agree to follow pandemic related protocols or until these practices are no longer required for public health.

The library is not responsible for lost, stolen, or damaged personal property.

Library staff will apply this policy in a fair and respectful manner.

Questions?

If you have any questions or concerns about this policy or its related procedures please contact the Chief Librarian at 902-747-2597.