

2026 Community Engagement Survey Results

282 respondents completed the survey.

8.46/10 overall satisfaction rating with library services.

70.56% visited the library in person at least once a month.

66.31% used digital library services at least once a month.

Top 3 Most Used ECRL Services

Traditional library services (book borrowing, information support)	80.58%
Digital library services (hoopla, PressReader, Libby, Bibliocommons)	53.60%
Programming (workshops, events, and activities at the library)	28.78%

Public Service Priorities (as ranked by survey respondents):

- 1** Traditional Library Services (book borrowing, information navigation support)
- 2** Programming & Activities (branch programming, workshop and partnership development)
- 3** Digital Library Services (Bibliocommons/SamePage online catalogue, hoopla, PressReader, Libby)

“The library is one of the most important services in any community. It is one of the few (or only) places that is available to all, rich and poor.”

- Survey Respondent
