

2026 Community Engagement Survey Results

282 respondents completed the survey.

8.46/10 overall satisfaction rating with library services.

70.56% visited the library in person at least once a month.

66.31% used digital library services at least once a month.

Top 3 Most Used ECRL Services

Traditional library services (book borrowing, information support)	80.58%
Digital library services (hoopla, PressReader, Libby, Bibliocommons)	53.60%
Programming (workshops, events, and activities at the library)	28.78%

Public Service Priorities (as ranked by survey respondents):

- 1** Traditional Library Services (book borrowing, information navigation support)
- 2** Programming & Activities (branch programming, workshop and partnership development)
- 3** Digital Library Services (Bibliocommons/SamePage online catalogue, hoopla, PressReader, Libby)

“The library is one of the most important services in any community. It is one of the few (or only) places that is available to all, rich and poor.”

- Survey Respondent

Default Report

Explore the data behind your survey responses. Gain a better perspective of your survey data and uncover insights for further planning.

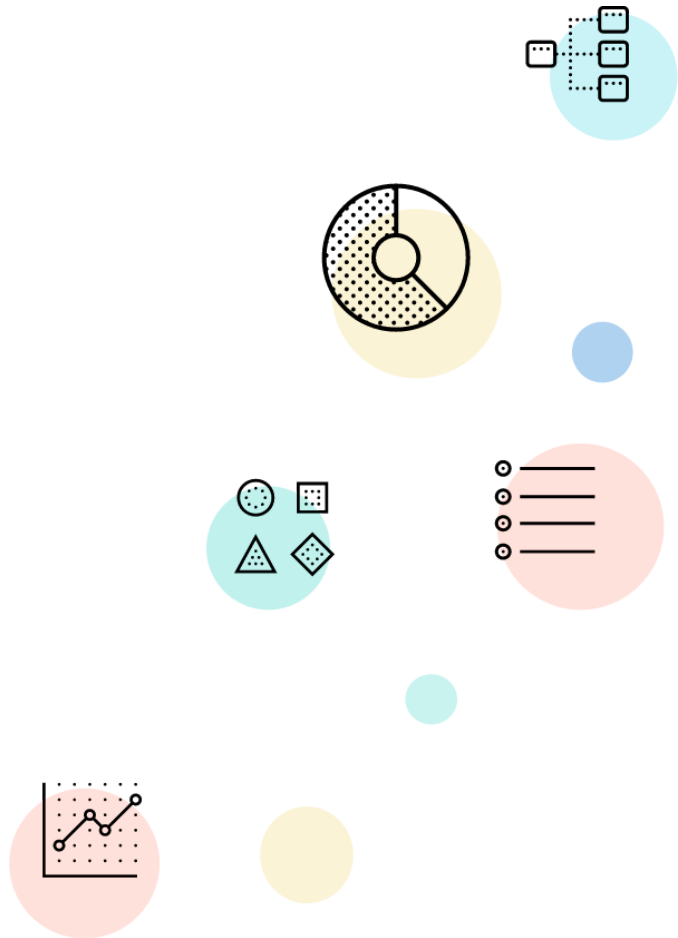
 Visited
619

 Started
282

 Avg. Time to Complete
5m

 Completed
282

 Completion Rate
100.00%

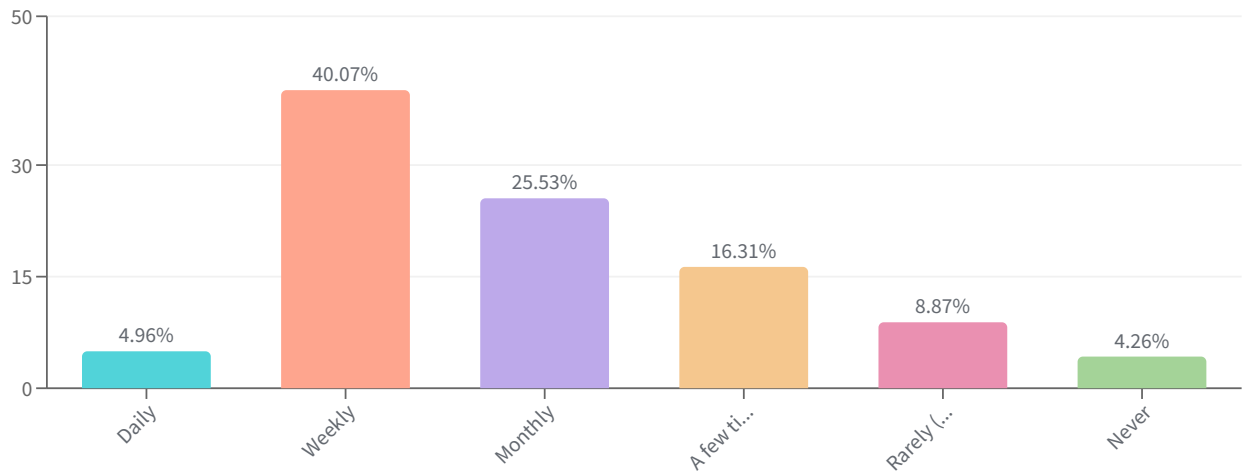


QUESTION 01 | MULTIPLE CHOICE

How often do you access ECRL services in person?

How often do you visit a physical ECRL location or library branch?

Answered: **282** Skipped: **0**

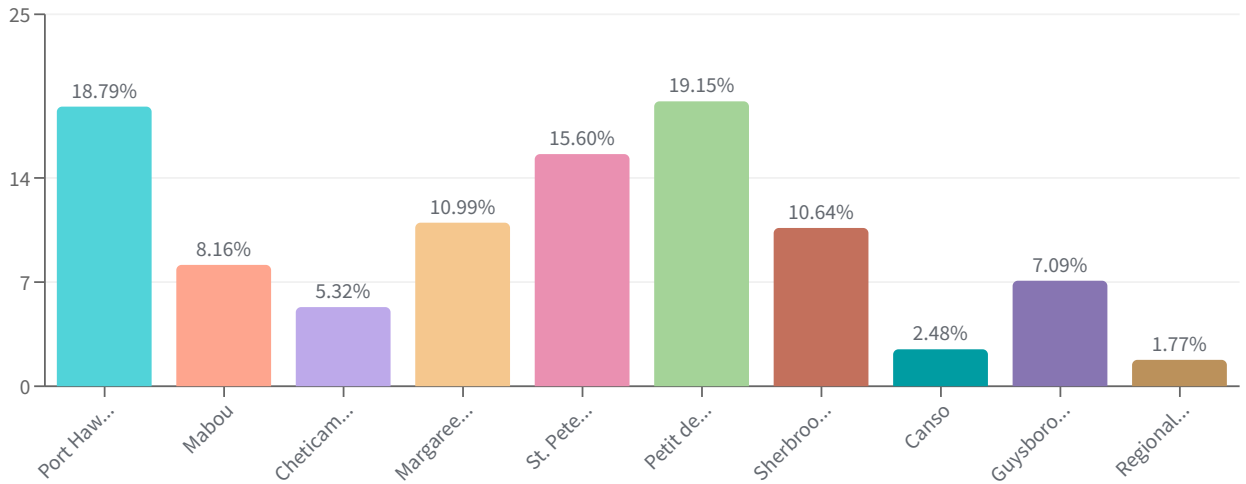


ANSWER CHOICES	RESPONSES	RESPONSE PERCENTAGE
Daily	14	4.96 %
Weekly	113	40.07 %
Monthly	72	25.53 %
A few times per year	46	16.31 %
Rarely (maybe once per year)	25	8.87 %
Never	12	4.26 %

QUESTION 02 | MULTIPLE CHOICE

Which branch location do you access most often?

Answered: 282 Skipped: 0

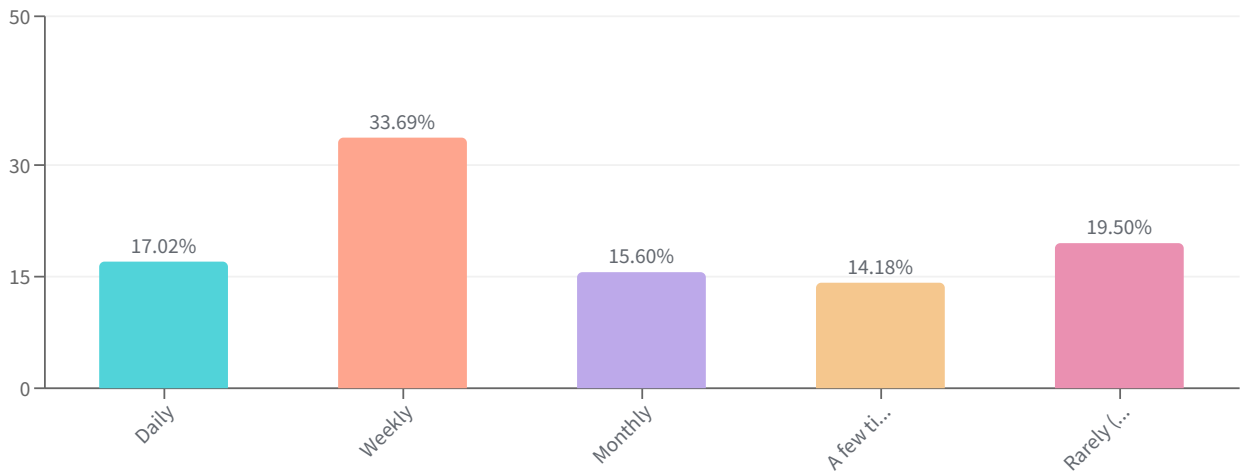


ANSWER CHOICES	RESPONSES	RESPONSE PERCENTAGE
Port Hawkesbury	53	18.79 %
Mabou	23	8.16 %
Cheticamp	15	5.32 %
Margaree Forks	31	10.99 %
St. Peter's	44	15.60 %
Petit de Grat	54	19.15 %
Sherbrooke	30	10.64 %
Canso	7	2.48 %
Guysborough	20	7.09 %
Regional Office - Curbside Pickup, BBM	5	1.77 %

QUESTION 03 | MULTIPLE CHOICE

How often do you access ECRL services virtually?

Answered: 282 Skipped: 0

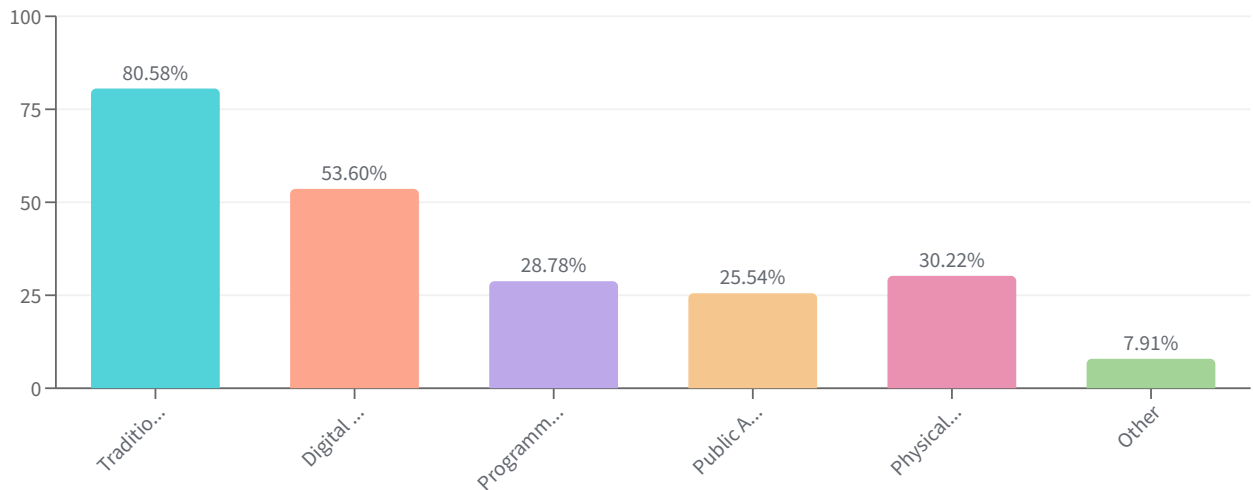


ANSWER CHOICES	RESPONSES	RESPONSE PERCENTAGE
Daily	48	17.02 %
Weekly	95	33.69 %
Monthly	44	15.60 %
A few times per year	40	14.18 %
Rarely (maybe once per year)	55	19.50 %

QUESTION 04 | MULTIPLE CHOICE

Which ECRL services do you use most often? Select up to 3.

Answered: 278 Skipped: 4



ANSWER CHOICES	RESPONSES	RESPONSE PERCENTAGE
Traditional library services (book borrowing, information support)	224	80.58 %
Digital Library Services (hoopla, PressReader, Libby)	149	53.60 %
Programming	80	28.78 %
Public Access Computers	71	25.54 %
Physical Location (free third space)	84	30.22 %
Other	22	7.91 %

OTHER RESPONSES

Anonymous

Printing documents

Anonymous

Friday Fibre Club meetings/gatherings

Anonymous

Community connections

Anonymous

Make puzzle, attend seminars

Anonymous

As an author I appreciate libraries more than before. They have accepted and promoted my books for which I am grateful.

Anonymous

Book recommendations

Anonymous

Printing & socializing

Anonymous

Very accessible

Anonymous

Printing/ copying

Anonymous

Ancestry Library Edition

Anonymous

books by mail

Anonymous

kiosk

Anonymous

Community information

Anonymous

Reading in a quiet space

Anonymous

My family enjoys hanging out in the area they have for kids. It's nice to get out of the house to visit the library to let my little ones play without a cost. It's a great meet up spot to socialize with other moms also. We feel welcome there.

Anonymous

Printing

Anonymous

None

Anonymous

Printing

Anonymous

books by mail

Anonymous

Free seeds

Anonymous

Toys, free seeds, craft kits, radon detection kit

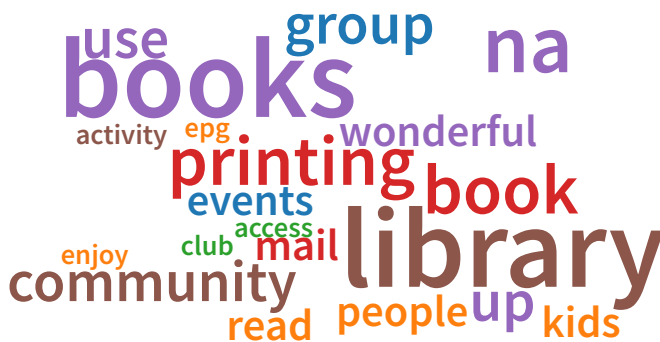
Anonymous

Photo copying

QUESTION 05 | TEXT

If you selected "other" in Question 3, please explain which services you access most often at ECRL.

Answered: 57 Skipped: 225



Anonymous

11 Minutes ago

I look for books available online and put a hold on them to pick up at my local library

Anonymous

21 Minutes ago

ly the library staff and a relaxing place to spend time with my child. We take out an abundance of books and movies and benefit by having this service in our lives.

Anonymous

1 Hour ago

The library experts at both branches (EPH and EPG) are always helpful. I have library cards from Yarmouth to Cheticamp!

Anonymous

2 Hours ago

We have a knit/craft group that come to the library weekly. It is a wonderful way to reduce social isolation and promote wellness. Our library is a vital part of our community, with bilingual, helpful, knowledgeable, and very friendly staff. Any service reduction would be a great loss.

Anonymous

2 Hours ago

Events at library

Anonymous

3 Hours ago

Book club/writer's group

Anonymous

3 Hours ago

I rely on the printing and copying services, especially during unstaffed hours.

Anonymous

4 Hours ago

I use audiobooks (Libby) because I have a visual issue. I can read, but not enough to keep up with my love of books. I regularly attend the Fibre programming activity at EPG.

Anonymous

4 Hours ago

It is a wonderful place to work/research, meet friendly people and enjoy access to NS books and other resources

Anonymous

7 Days ago

na

Anonymous

9 Days ago

I didn't choose other in question 3

Anonymous

9 Days ago

no

Anonymous

9 Days ago

N/A

Anonymous

9 Days ago

N/A

Anonymous

9 Days ago

N/A

Anonymous

9 Days ago

N/A

Anonymous

9 Days ago

N/A

Anonymous

19 Days ago

knitting group

Anonymous

1 Month ago

Printing & socialization

Anonymous

1 Month ago

Na

Anonymous 1 Month ago

N/a

Anonymous 1 Month ago

We access the main kids' activities.

Anonymous 1 Month ago

Book club, photocopying, printing

Anonymous 1 Month ago

Ancestry Library Edition

Anonymous 1 Month ago

in person librRY

Anonymous 1 Month ago

It would be wonderful if our library could return to being the busy community centered hub that it once was , with programs like art, crafts, weekly coffee mornings for seniors, book clubs,etc . Each activity brought more people into the library, with increasing Interest in the books . The eclr banning of the coffee pot seemed to signify the change . 😞

Anonymous 1 Month ago

I drop off posters to promote our local community and museum events.

Anonymous 1 Month ago

books by mail

Anonymous 1 Month ago

books by mail

Anonymous 1 Month ago

i use the book kiosk at PHCC when it is up and running.

Anonymous 1 Month ago

N/a

Anonymous 2 Months ago

Events happening in the community and at the library itself

Anonymous 2 Months ago

Programs set up at locations

Anonymous 2 Months ago

Knitting group & garden advice

Anonymous [2 Months ago](#)

Bathroom, somewhere to play with my kids

Anonymous [2 Months ago](#)

not selected

Anonymous [2 Months ago](#)

Na

Anonymous [2 Months ago](#)

Spot to read and meet people for homeschooler

Anonymous [2 Months ago](#)

na

Anonymous [2 Months ago](#)

specialty courses/sit and read magazines

Anonymous [2 Months ago](#)

We use the library to get the kids out of the house. There is a good variety of things to do and we enjoy the selection of books for them.

Anonymous [2 Months ago](#)

Printing

Anonymous [2 Months ago](#)

NA

Anonymous [2 Months ago](#)

I don't use it

Anonymous [2 Months ago](#)

Make puzzles

Anonymous [2 Months ago](#)

Libby

Anonymous [2 Months ago](#)

Hoopla

Anonymous [2 Months ago](#)

Print.

Anonymous

2 Months ago

No

Anonymous

2 Months ago

Printing

Anonymous

2 Months ago

Books by mail

Anonymous

2 Months ago

Free seed program

Anonymous

2 Months ago

3

Anonymous

3 Months ago

Book borrowing

Anonymous

3 Months ago

NA

Anonymous

3 Months ago

I send ppl there all the time to print labels and photocopy things

Anonymous

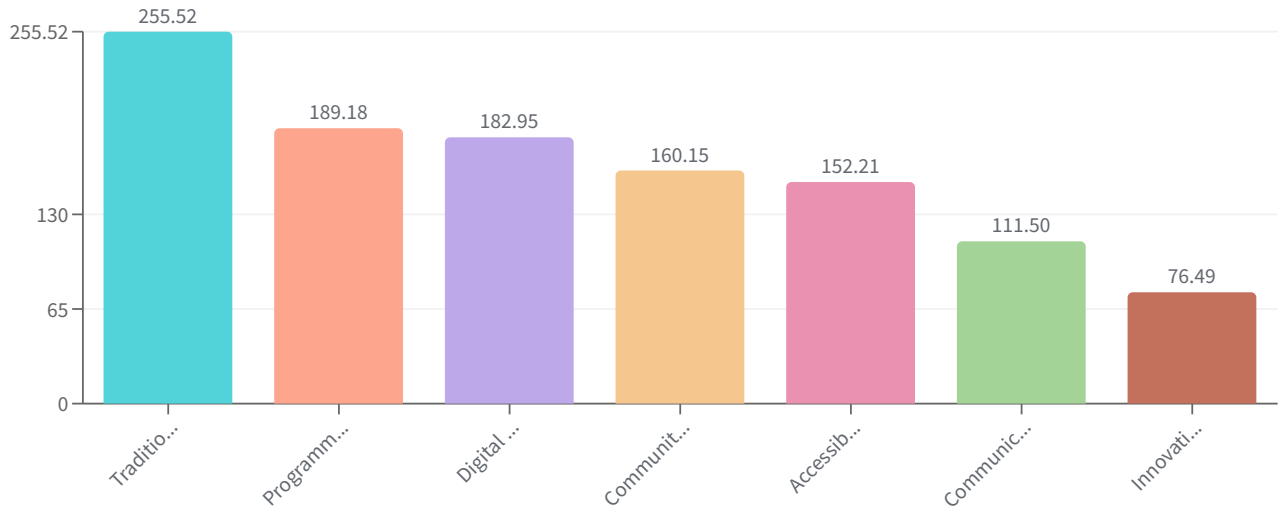
3 Months ago

N/A

QUESTION 06 | RANK ORDER

Please rank the following priority areas for public library service, beginning with the most important.

Answered: 282 Skipped: 0



RANK	SCORE	PLACED FIRST	PLACED SECOND
1. Traditional Library Services (book borrowing, information navigation support)	255.52	66.67%	18.44%
2. Programming and Activities (branch programming, workshop and partnership development)	189.18	4.96%	28.37%
3. Digital Library Services (SamePage catalog, hoopla, PressReader, Libby)	182.95	12.77%	29.43%
4. Community Wellbeing (increased programming and resources focused on health and equity)	160.15	5.67%	9.93%
5. Accessibility (advocacy, resources, information sharing)	152.21	7.09%	7.45%
6. Communications and Engagement (public communications, increased promotion and outreach)	111.5	1.77%	3.9%
7. Innovation (exploring new models of service, exploring technology in public library services)	76.49	1.06%	2.48%

RANK	SCORE	PLACED THIRD	PLACED FOURTH
1. Traditional Library Services (book borrowing, information navigation support)	255.52	5.67%	3.55%
2. Programming and Activities (branch programming, workshop and partnership development)	189.18	28.01%	20.57%
3. Digital Library Services (SamePage catalog, hoopla, PressReader, Libby)	182.95	15.96%	10.99%
4. Community Wellbeing (increased programming and resources focused on health and equity)	160.15	22.7%	25.53%
5. Accessibility (advocacy, resources, information sharing)	152.21	15.25%	21.63%
6. Communications and Engagement (public communications, increased promotion and outreach)	111.5	7.8%	10.64%
7. Innovation (exploring new models of service, exploring technology in public library services)	76.49	4.61%	7.09%

RANK	SCORE	PLACED FIFTH	PLACED SIXTH
1. Traditional Library Services (book borrowing, information navigation support)	255.52	3.55%	1.42%
2. Programming and Activities (branch programming, workshop and partnership development)	189.18	9.22%	6.03%
3. Digital Library Services (SamePage catalog, hoopla, PressReader, Libby)	182.95	11.7%	9.93%
4. Community Wellbeing (increased programming and resources focused on health and equity)	160.15	17.38%	12.06%
5. Accessibility (advocacy, resources, information sharing)	152.21	27.66%	16.67%
6. Communications and Engagement (public communications, increased promotion and outreach)	111.5	20.92%	40.78%
7. Innovation (exploring new models of service, exploring technology in public library services)	76.49	9.57%	13.12%

RANK	SCORE	PLACED SEVENTH
1. Traditional Library Services (book borrowing, information navigation support)	255.52	0.71%
2. Programming and Activities (branch programming, workshop and partnership development)	189.18	2.84%
3. Digital Library Services (SamePage catalog, hoopla, PressReader, Libby)	182.95	9.22%
4. Community Wellbeing (increased programming and resources focused on health and equity)	160.15	6.74%
5. Accessibility (advocacy, resources, information sharing)	152.21	4.26%
6. Communications and Engagement (public communications, increased promotion and outreach)	111.5	14.18%
7. Innovation (exploring new models of service, exploring technology in public library services)	76.49	62.06%

QUESTION 07 | TEXT

Please explain your rating in Question 6 to help us better understand community priorities. Why are those most important?

Answered: 282 Skipped: 0



Anonymous

7 Minutes ago

People need to read more books. People need a good quiet community space. Everyone deserves access to books, computers, and printers.

Anonymous

9 Minutes ago

Because the library should be about access to books and knowledge first and foremost. Access for all!

Anonymous

10 Minutes ago

Enjoy services

Anonymous

11 Minutes ago

People do not realize books can be brought in from other libraries. I used to belong to a different library that had an active children's library and events during the summer.

Anonymous

12 Minutes ago

Our library is an important space for all ages of our communities. Sourcing books, gathering in our knitting group to socialize and learn new skills.

Anonymous

15 Minutes ago

Encourages my 10 year old to engage in books rather than screens. Fun activities at the library keep her involved in the community.

Anonymous

17 Minutes ago

N

Anonymous

18 Minutes ago

Reading is one of my most favorite things to do. Spread the word that you are here.

Anonymous

21 Minutes ago

Easy way to connect, learn and share. No pressure from staff. No late fees! Thank you!

Anonymous

23 Minutes ago

N

Anonymous

24 Minutes ago

N

Anonymous

26 Minutes ago

Avid reader

Anonymous

1 Hour ago

They were most important to me

Anonymous

1 Hour ago

N

Anonymous

1 Hour ago

I like the convenience of the computers and printers. A lot of people do. Also like the knitting corner and programs.

Anonymous

1 Hour ago

Allows everyone to have equal access to the library. Library activities for all ages helps kids get used to the library. Providing healthy living tips for people in a safe space.

Anonymous

1 Hour ago

N

Anonymous

1 Hour ago

Those are the core functions of a library. The rest are also very valuable.

Anonymous

1 Hour ago

my opinion

Anonymous

1 Hour ago

N

Anonymous

1 Hour ago

Listen to your librarians - I am grateful for their help and expertise everytime!

Anonymous

2 Hours ago

I enjoy reading and having access to books

Anonymous

2 Hours ago

Get new books for the kids to read, the kids can play with new toys and puzzles, look at the local art

Anonymous

2 Hours ago

N

Anonymous

2 Hours ago

N

Anonymous

2 Hours ago

These choices are based on what I use at the library. I understand all are important.

Anonymous

2 Hours ago

Staying connected with the community

Anonymous

2 Hours ago

Love to read and meet people. Introduce me to bookclub. Friendly, knowledgeable staff.

Anonymous

2 Hours ago

Having a place to go out and meet people/hang out that is not contingent on spending money is very important.

Anonymous

2 Hours ago

Because the library is very important to me

Anonymous

2 Hours ago

N

Anonymous

2 Hours ago

So many seniors cannot access things online. As a mom to young children, I try to avoid digital and prefer them to be able to pick out their own books for bedtime.

Anonymous

2 Hours ago

N

Anonymous

2 Hours ago

Living in a rural area, our library is an ESSENTIAL service. It enables many people to find comfort in reading and gives access to technology which, I know, would otherwise be denied.

Anonymous

2 Hours ago

For the in person communication and socialization

Anonymous

2 Hours ago

These are the ones I use the most

Anonymous

2 Hours ago

Not everyone is aware of what the library offers. Building awareness is key. Library events and activities are a great way to connect people and build awareness of what is on offer. The online library is a great way to engage those who prefer to access resources online.

Anonymous

2 Hours ago

I like that the library is open all week. I enjoy books and DVDs mostly. I like the help I get with the computer.

Anonymous

2 Hours ago

They are the things I do the most

Anonymous

2 Hours ago

Access to free information is so important

Anonymous

2 Hours ago

Books are very important and having access is vital to our children. Library events are great for the community, especially children. Online library services are a great resource

Anonymous

2 Hours ago

The staff and their expertise in choosing a book and access to computers and printing in a small town

Anonymous

2 Hours ago

I think the library is most important for society and people

Anonymous

2 Hours ago

To get new books

Anonymous

2 Hours ago

I love to read. The physical aspect of holding a book, being able to reread it if I want and the fact that you receive help whenever necessary

Anonymous

2 Hours ago

I love books! I have a lot and the library is my first port of call. I have 10 library cards. I love the Petit de Grat library (wish it had more books). Libraries are important community hubs.

Anonymous

2 Hours ago

It is important to me to be able to receive help from someone when I go into the library

Anonymous

2 Hours ago

WE are family that enjoys reading, the library is important to our livelihood.

Anonymous

2 Hours ago

People interaction is very important to me. Communication, socializing, interaction, all very important.

Anonymous

3 Hours ago

I enjoy going to the library then I can look at so many different books. Library events are great for the community and they are fun. hoopla is great for when you are sick or very busy.

Anonymous

3 Hours ago

The library is an important resource in the community. Activities draw people together and help create a bond between members. Physical interaction is important especially for mental health.

Anonymous

3 Hours ago

1. I like going to the library and looking through books in there in person, better than online. 2. Activities at the library are a great way to get out of the house and do something fun. 3. The online library is good for when you can't go, or you're sick. Also good when the library is closed.

Anonymous

3 Hours ago

Events at a physical library is important for community. The book collection is great. I enjoy reading a variety of books. Online library is convenient to borrow books that the local library does not have.

Anonymous

3 Hours ago

The physical library experience is great for combating depression and other mental health struggles

Anonymous

3 Hours ago

1. I like to read but books are expensive - the library has a wonderful selection and free and convenient (online as well). 2. Available to everyone - all ages, all disabilities, non-discriminatory. 3. I have participated in the events for children from a young age - gray way to introduce babies, young kids to read - make it fun!

Anonymous

3 Hours ago

Importance of having a library near

Anonymous

3 Hours ago

That's what I use the library for and I believe that as is, Nova Scotia has the best library system in Canada (I have lived in 6 provinces and 1 territory).

Anonymous

3 Hours ago

To me, access to books is very important. I also think activities that connect people are important.

Anonymous

3 Hours ago

The most important services to me are being able to access books in person and online. Having a welcoming place to meet with others and take part in programming is also very valuable.

Anonymous

3 Hours ago

Library is important to the community not necessarily my order. I just get books in Guysborough.

Anonymous

3 Hours ago

I read a lot and order my books using SamePage - which is a great service

Anonymous

3 Hours ago

Access to community, books/resources and information in my top uses for the library. I rely on using the services provided, unstaffed hours, and the third space options. Often used for social clubs and visits.

Anonymous

4 Hours ago

Being physically there is important!

Anonymous

4 Hours ago

Mainly use the library for books and related items

Anonymous

4 Hours ago

It is extremely important to have the library accessible to everyone. As well, making sure that readers (regular books, audiobooks, other digital services) are supported by knowledgeable, interested, in-person library workers. Library events and activities bring us to the library where we interact socially.

Anonymous

4 Hours ago

#1 books and in person services are the most important services a library can provide and are still the most used services at my library. French speaking services in person are also a priority for me as a Francophone/Acadian community resident (especially since there is no bilingual services on the library website)

Anonymous

4 Hours ago

Libraries are an essential third space for so many people. Not only do they promote literacy, but it remains a safe space. Library programs also continue to bring communities together.

Anonymous

4 Hours ago

Chose those top 3 because they really applied to me. Kenneth and Lynn go above and beyond to be helpful. Many thanks!

Anonymous

4 Hours ago

I appreciate the face to face service. I am not the type that want to be served by technology when at a library. I love holding physical books. I browse shelves not the website to find a good read.

Anonymous

4 Hours ago

I prefer to read books. I love the variety available. I use the online catalogue regularly. I find the digital products cumbersome.

Anonymous

4 Hours ago

I chose the library in Petit de Grat because it is more convenient for me. I love the people/staff because if you need help, they are there next to you to help find what you need. I read a lot of books and Sydney or Halifax is the next closest to me.

Anonymous

7 Days ago

The ones that I have put at start are very important to me and they represent myself

Anonymous

7 Days ago

I have done the rating according to how I view my needs

Anonymous

8 Days ago

I prefer having someone to help me find new authors I might like

Anonymous

9 Days ago

Because it can help me

Anonymous

9 Days ago

I love that I can access pretty much any book I need for me or my classroom and it doesn't cost me anything. It's been so important for my entire life!

Anonymous

9 Days ago

Digital library is important and most important because it's aid reading from the comfort of your space

Anonymous

9 Days ago

this is because they really explain my behaviors

Anonymous

9 Days ago

Traditional services are core, digital services are increasingly essential, and community wellbeing addresses local needs.

Anonymous

9 Days ago

Traditional services are core, digital services are increasingly essential, and community wellbeing addresses local needs.

Anonymous

9 Days ago

Traditional services are core, digital services are increasingly essential, and community wellbeing addresses local needs.

Anonymous

9 Days ago

Traditional services are core, digital services are increasingly essential, and community wellbeing addresses local needs.

Anonymous

9 Days ago

Traditional services are core, digital services are increasingly essential, and community wellbeing addresses local needs

Anonymous

9 Days ago

We enjoy taking our kids into the library, we also enjoy the online service.

Anonymous

9 Days ago

That's my preference

Anonymous

9 Days ago

Libraries are pretty much the only free 3rd space that is around, however, they often get overlooked. I personally use Libby more often than going to the actual library, but I also understand how important having that safe, accessible 3rd space is and worry that they will disappear which would be detrimental to many people, of all ages, in our community who could benefit from the services that libraries can provide

Anonymous

9 Days ago

It's was cool

Anonymous

9 Days ago

I feel like that's where it belongs

Anonymous

10 Days ago

Libraries serve as community hubs for rural folks and bridges out of poverty, often the only access many have to a computer and most of us to a printer.

Anonymous

13 Days ago

A library to me is primarily for reading (physical books or ebooks) and then is also a community space for local events and programs for the community.

Anonymous

14 Days ago

.

Anonymous

14 Days ago

Accessibility is the most important, some have no other means of accessing the internet.

Anonymous

14 Days ago

Reading is an important part of children's development, a hobby I'm passionate about, and the libraries make that accessible to people who may not have access to purchasing books or getting to bookstores

Anonymous

15 Days ago

A few options are written with similar intentions. Community service, advocacy, digital, and tangible books are my order.

Anonymous

15 Days ago

Most needed or used in our area

Anonymous

17 Days ago

Everyone should have access

Anonymous

18 Days ago

Libraries must provide traditional and digital access to books and other services, however, libraries are also important hubs for community wellbeing, programming, workshops and spaces for community building.

Anonymous

18 Days ago

I find it essential that small communities have access to a physical space where people can gather and share resources.

Anonymous

19 Days ago

.

Anonymous

19 Days ago

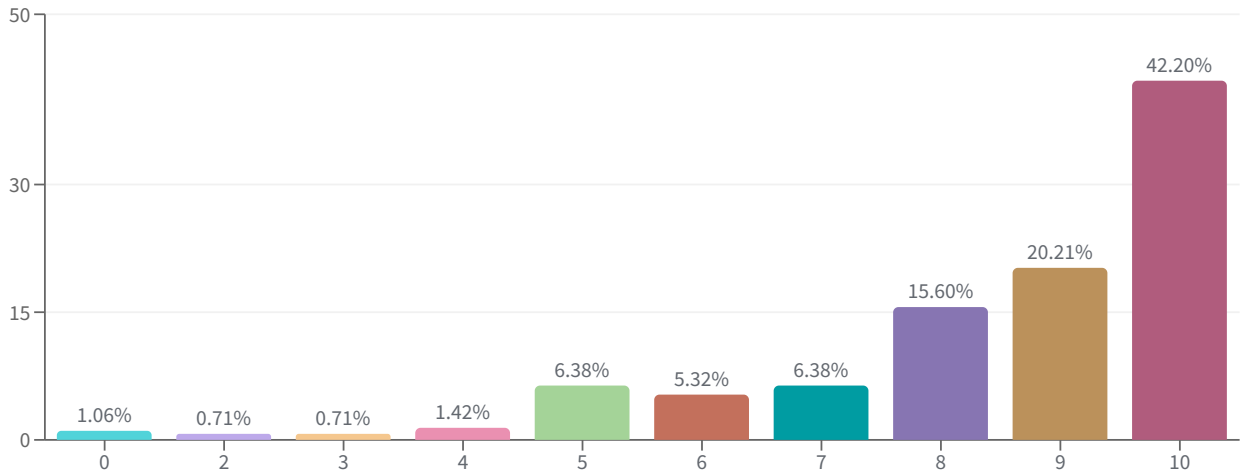
My personal interest

Recent 100 answers are shown above. For more please download each question individually from the report.

QUESTION 08 | OPINION SCALE

How satisfied are you with public library service in your region?

Answered: **282** Skipped: **0** Average: **8.46**



ANSWER CHOICES	RESPONSES	RESPONSE PERCENTAGE
0	3	1.06 %
2	2	0.71 %
3	2	0.71 %
4	4	1.42 %
5	18	6.38 %
6	15	5.32 %
7	18	6.38 %
8	44	15.60 %
9	57	20.21 %
10	119	42.20 %

QUESTION 09 | TEXT

Your feedback matters. Please feel free to include any additional comments on public library services in your region.

Answered: 195 Skipped: 87



Anonymous

7 Minutes ago

Love the library and the staff/people there are always so friendly and helpful

Anonymous

9 Minutes ago

I love Emily and Tara!

Anonymous

10 Minutes ago

Love having this service in my community

Anonymous

15 Minutes ago

Closed way too often when the building itself is still open (i.e. storm days)

Anonymous

17 Minutes ago

Very satisfied with staff. Materials need rotating.

Anonymous

21 Minutes ago

I would like to see more books on the shelves. It feels a bit bare for my liking. I would like to see older classics for children on visual display. I don't enjoy the newer books for children - not artistic enough, not quality material, feels too negative for children. I think learning from books for young and old is amazing and hope we do not lose the good books out there!

Anonymous

23 Minutes ago

Use this to supplement school collection for RECA in Louisdale. Great to get special interests filled without using my own budget.

Anonymous

26 Minutes ago

Particularly appreciate being able to use your service of borrowing books from other branches. Thank you!

Anonymous

1 Hour ago

The staff are very friendly. I use the computers a lot and printers because there isn't many places to use them. Great place for family and friends, baby groups.

Anonymous

1 Hour ago

It would be great to bring back March Break activities as well as summer activities.

Anonymous

2 Hours ago

It is nice to have a printer at the library

Anonymous

2 Hours ago

Serve tea or coffee during programs like knitting club.

Anonymous

2 Hours ago

Keep them open!

Anonymous

2 Hours ago

It keeps community together.

Anonymous

2 Hours ago

Library could have more events or advertise for events more widely. Small book selection without requesting one in particular.

Anonymous

2 Hours ago

The library needs to be open more often

Anonymous

2 Hours ago

We need our library!!!

Anonymous

2 Hours ago

Our library is so important to our community! We love coming for books and storytime!

Anonymous

2 Hours ago

Our staff is excellent! They are so friendly and helpful, and "well-read" which certainly helps when looking for the "right book". Our library is a social place where people discuss and share titles and talk about characters, plots, and climaxes (book clubs). Again, in our rural area, it is definitely a positive, well-needed service!

Anonymous

2 Hours ago

This library continues to be the most important community space available to all

Anonymous

2 Hours ago

I love the library and the people there. I just wish there were more books in the actual library.

Anonymous

2 Hours ago

The PDG library is a great place to visit and where I spend a good amount of time connecting to resources, including people in the region.

Anonymous

2 Hours ago

It would be nice if the library was open more days a week

Anonymous

2 Hours ago

The library is a great resource for community. The kids always have a great time listening to story time and reading books. It's nice to have somewhere to go with the kids that is local and very reading friendly.

Anonymous

2 Hours ago

Very fortunate to have access to this library and the staff are exceptional

Anonymous

2 Hours ago

The best service ever at Petit de Grat library. Kenneth and Lynn are the best.

Anonymous

2 Hours ago

I do not feel that there are many new books or book exchanges in our library. ECRL should exchange books in libraries from time to time and bring or send some in from other provincial libraries. Just a thought.

Anonymous

2 Hours ago

I wish there was a small section of books such as classic literature, in 3 or 4 languages by Canadian and international authors. I would love to see more programs like art & music or gardening, presented by members of the community.

Anonymous

2 Hours ago

Very satisfied with the library operations in Petit de Grat. Both workers are friendly and helpful.

Anonymous

2 Hours ago

We love our library

Anonymous

3 Hours ago

The librarians are very kind and helpful. It would be nice if the library was open more days of the week.

Anonymous

3 Hours ago

We enjoy visiting the local library. The staff is helpful and welcoming. It is a comfortable space that is relaxed and accommodating.

Anonymous

3 Hours ago

The library could be open more often. It is usually closed when I want to go or have time.

Anonymous

3 Hours ago

I find that the library could be open more often. I would visit more. The librarians are always friendly and helpful. It is always a pleasure to interact with them

Anonymous

3 Hours ago

The service at the library is impeccable, however it might be open more often. The hoopla experience is quite good but 5 borrows is not optimal (10-15 would be better)

Anonymous

3 Hours ago

By providing free access to information, technology, learning resources, books, audio, video...to ALL individuals. Safe spaces for kids, students, adults, community gatherings, education, family friendly, promotes education and literacy. Close to home. I love my library and the staff who are always very knowledgeable, helpful, friendly, caring, and community-minded.

Anonymous

3 Hours ago

Need more hours. Books should be rotated through the system! We need more hours; the transit doesn't run in the county when the library is open - that is a barrier. Book collections should be rotated between branches.

Anonymous

3 Hours ago

Love my library

Anonymous

3 Hours ago

The library is one of the most important services in any community. It is one of the very few (or only) place that is available to all - rich and poor. Although it is not of particular interest to me, I wonder if others might like evening hours.

Anonymous

3 Hours ago

The Guysborough Library Assistant is always friendly and extremely helpful. I heavily rely on printing services and the open access during unstaffed hours is amazing. PS love the new printer and option to pay online during unstaffed hours!

Anonymous

4 Hours ago

A group of us come to the library for knitting on Fridays. I really appreciate the Gaelic section in Mabou. It is so nice to look at books before choosing them online, just coming in to browse.

Anonymous

4 Hours ago

Wish there were more hours to visit! We love the library

Anonymous

4 Hours ago

Library services are excellent! Socialization is so very important in this digital age. Thanks to ECRL for providing space for this and encouraging community members to attend events and activities.

Anonymous

4 Hours ago

ECRL may not have the largest audience, but it is so so important to those who love it.

Anonymous

4 Hours ago

I have always been a cardholder of EPG. It has been a lifeline at times - especially during COVID when Lynn and Kenneth bagged books and placed where we had no contact.

Anonymous

4 Hours ago

It is always a positive experience when I visit my library in EPG. They impress me everytime.

Anonymous

4 Hours ago

Workshops on the use of digital resources, more library news on local radio, TV, newspaper, the library helps anyone who needs information, needs to find work, apply for a benefit, but may not have their own tools. It helps make our society more equitable, fair, and kind.

Anonymous

4 Hours ago

It is easy for me to come to the library because it is close to where I live and the people/staff are very friendly and helpful. "They are amazing".

Anonymous

7 Days ago

public library are very important and they need to be managed well

Anonymous

7 Days ago

I'm totally satisfied with public library since I get to meet different people wit different ideas

Anonymous

9 Days ago

The staff is outstanding. Their service and support is excellent. I just wish their hours were more accessible in evenings and that they had evening programs that I could attend.

Anonymous

9 Days ago

Public library service is important and good because when going to a public library you can get to know and have new friend but there's no guarantee that the book or novel you are looking for is in the library

Anonymous

9 Days ago

public services in my area are the best and I will continue using them

Anonymous

9 Days ago

More programs for young adults would be great!

Anonymous

9 Days ago

More programs for young adults would be great!

Anonymous

9 Days ago

More programs for young adults would be great!

Anonymous

9 Days ago

More programs for young adults would be great!

Anonymous

9 Days ago

More programs for young adults would be great!

Anonymous

9 Days ago

We wish we had more variety in books. We also wish the books were swapped out between libraries more frequently.

Anonymous

9 Days ago

N/A

Anonymous

9 Days ago

I wish the library in my region (margaree fork) had its own social media platforms that would be used to promote the library and visiting it in person. I wish the library itself had more visible programming, apart from the community oven and the occasional public drop in it doesn't seem to really host any events or activites. At least none that I hear about, and maybe having a better and more individualized so I'll media presence could help with that. I hear that there are talks of improving the community garden and maybe building a natural playground which are wonderful ideas, but I would love to see activites that can be enjoyed year round, like children and adult reading clubs, arts and crafts workshops, meet and greets etc.

Anonymous

10 Days ago

The libraries are doing a wonderful job with the limited resources they have, thanks to great librarians, but it's obvious funding has not kept pace with community needs. Well-resourced libraries are crucially important in our small rural communities where libraries play an out-sized role in quality of life, community cohesion, and poverty amelioration.

Anonymous

14 Days ago

More books for 0-4 would be appreciated.

Anonymous

14 Days ago

I wish the hours of operation were longer

Anonymous

15 Days ago

So happy to have a service ready to open in Whycomagh. My favourite memories as a kids were of the book mobile. We need to support readers and life-long learners.

Anonymous

15 Days ago

Please keep libraries! They are vital spaces for many reasons!

Anonymous

17 Days ago

Friendly staff!

Anonymous

18 Days ago

The limited hours makes it impossible for me to access services. I also feel it could be an important space for programming by library staff, community meetings and community building but it is not being utilized to it's full potential.

Anonymous

18 Days ago

I would like to see it used for more public services (talks, literary functions, etc). It's a beautiful space, let's use it to foster healthy relationships and learn new things!

Anonymous

19 Days ago

Available internet community room reading

Anonymous

24 Days ago

I would love to see the library open 7 days a week but I understand the operational challenges it is facing (Margaree and Cheticamp branches)

Anonymous

25 Days ago

So much more could be done with adequate funding. Loneliness is a huge cultural issue. Imagine libraries as not only gathering places but centres of training, listening and gathering. Imagine cafes. Imagine book groups. If survival wasn't a challenge so much could be imagined.

Anonymous

25 Days ago

We are fortunate to have this service near by. Rural communities stay connected and informed through libraries.

Anonymous

25 Days ago

Our library is number one in my books, I would however like to see it open for more hours/days during the week.

Anonymous

25 Days ago

I would like to see more community activities for both adults and children advertised

Anonymous

25 Days ago

I love Nova Scotia libraries! I seek out library services everywhere I go, but am especially proud of our own Chéticamp library branch ❤️

Anonymous

25 Days ago

Our family loves our library and taking time each week to go in to pick out new books and explore what things they have to offer that week. It's been a crucial part of our children's learning and curiosity.

Anonymous

1 Month ago

Looking forward to trying out St. Peter's and petit degrat libraries as I have recently moved that direction

Anonymous

1 Month ago

We don't yet have a library in our area. It's coming soon but not open yet

Anonymous

1 Month ago

Ns

Anonymous

1 Month ago

The library was one of the first places we visited after moving into the area, and the staff helped us figure out how to print paperwork for our move, learn about events in the area, and get some new reading material. They are also wonderfully friendly and welcoming!

Anonymous

1 Month ago

Have been disappointed lately with lack of new releases in ebook availability

Anonymous

1 Month ago

I regularly use the library and I often have multiple books borrowed at any one time. The ability to request books on line for pickup is wonderful, and similarly digital books and audiobooks are terrific. I use the latter whenever I'm knitting or driving!

Anonymous

1 Month ago

None

Anonymous

1 Month ago

I love your Open Library in Guysborough

Anonymous

1 Month ago

Nothing in Inverness. Limited hours in other locations, and they seem to be closed a lot.

Anonymous

1 Month ago

I wish it could stay open a bit later, but I understand that funding doesn't easily allow that.

Anonymous

1 Month ago

I would like to see book collections exchanged between branches. I have read most of the books in ours and it is a lot of work to find and request titles rather than browsing.

Anonymous

1 Month ago

Please bring back the monthly bookmobile, we really miss it.

Anonymous

1 Month ago

i have lived in cheticamp for almost 50 years, and im very happy we finally have this service and hope we can access it for many years to come

Anonymous

1 Month ago

Could use hrs open in the evenings for people that work,rather than Sat when people are out of town

Anonymous

1 Month ago

More hours of service would be very helpful.

Anonymous

1 Month ago

I would like the library to be open more. I live 30 minute drive and the times I can get to the library are limited, but our county provides assistance to have it open, so that does frustrate me. I used it much more when it was open more hours.

Anonymous

1 Month ago

Current locations and hours do not allow me to have easy access to borrowing physical books but I am very thankful for access to Libby

Anonymous

1 Month ago

Please give careful consideration to my response. A sympathic ecl leader for our area would be a wonderful addition!

Anonymous

1 Month ago

I should take better advantage of libraries

Anonymous

1 Month ago

I regularly donate. I would be happy to be on the board if meetings are on zoom/equivalent.

Anonymous

1 Month ago

We need our libraries whether they are located in large or small communities. I appreciate that our local library has increased the open hours so that greater use can be made of it.

Anonymous

1 Month ago

I would like to see more partnerships with the other regional library networks, as well as the university library networks to access the plethora of resources that each of those individual networks also has access to, including access to research paper papers, Pierre reviewed articles, industry, journals, magazines, periodicals, textbooks, etc

Anonymous

1 Month ago

I wish the library was open more days and more hours

Recent 100 answers are shown above. For more please download each question individually from the report.

Thank You !

We really appreciate your time and feedback.