



# Library Use Policy

Approved by: Eastern Counties Regional Library Board

Date approved: June 11, 2020

Date last reviewed: August 21, 2024

Eastern Counties Regional Library (ECRL) must offer safe and welcoming shared spaces. To accomplish this, we expect everyone to treat library customers, staff, and property with respect.

Library users are welcome to film and record their library visit. We request that all library users respect the privacy of other library users and library staff, asking permission before including them in photos, videos and audio recordings.

Service animals and animals in authorized programs are welcome in the library.

Conduct that is disruptive, unsafe, prevents the enjoyment of the library by others, or interferes with library operations is not permitted. This includes, but is not limited to:

- Soliciting, canvassing, unauthorized selling
- The use of strong scents and odours
- Unreasonable noise

When conduct is inappropriate, library staff may limit access to services or request individuals to leave library property. Illegal activity, including damage to library material and property, may result in cost recovery charges and/or prosecution.

The library is not responsible for lost, stolen, or damaged personal property.

Library staff will apply this policy in a fair and respectful manner.

## Questions?

If you have any questions or concerns about this policy or its related procedures please email [admin@ecrl.ca](mailto:admin@ecrl.ca)